

Valued Client Satisfaction Survey

First name:

Last name:

Company Name:

1 Taking into account your entire dealings with <Company Name>, how would you rate your level of satisfaction?

- Extremely satisfied
- Very satisfied
- Somewhat satisfied
- Not too satisfied
- Not satisfied at all

2 What is your level of satisfaction with our response to your emails and phone calls?

- Extremely satisfied
- Very satisfied
- Somewhat satisfied
- Not too satisfied
- Not satisfied at all

3 What is your level of satisfaction with the people that you have come in contact with at our company?

- Extremely satisfied
- Very satisfied
- Somewhat satisfied
- Not too satisfied
- Not satisfied at all

4 What is your level of satisfaction with the solutions we have delivered so far? (Are the solutions of the quality that you expected?)

- Extremely satisfied
- Very satisfied
- Somewhat satisfied
- Not too satisfied
- Not satisfied at all

5 Is there anything that this company could do to provide either a better product or higher level of service? (Write your answer in the box below)

6 From zero to ten how strongly you would recommend our services to another company?

0 2 3 4 5 6 7 8 9 10

7 If you would to recommend our company to others what would you say about our company and the level of services and solutions that we have delivered?